

DINO PELLONI



I am an experienced, pragmatic, and result-oriented professional with a proven track record more than 20 years in IT, spanning technical and business roles.

My leadership is characterized by strong problem-solving skills, resourcefulness, ensuring that client needs are met efficiently. My peculiar personality, group work skills, and ability to manage work independently make me a highly effective leader and professional.

CONTACT

- ✉ dino@pelloni.org
- ☎ +41 79 615 03 29
- 📍 CH - Vira Gambarogno
- 🌐 [linkedin.com/in/dino-pelloni](https://dino.pelloni.org)
- 🌐 <https://dino.pelloni.org>

EXPERTIES

- IT System Administrator
- Continuous Improvement
- Process Management
- Software development lifecycle
- ITIL Management
- Quality Assurance
- Automation Test
- Configuration Management
- Release Management
- Change Management
- Agile Methodologies

SOFT SKILLS

- Problem Solving
- Risk Management
- Team Building
- Leadership
- Self- monitoring
- Curiosity
- Empathy
- Positive attitude
- Synthesis
- Innovative

LANGUAGES

Italian	<div style="width: 100%;"></div>
English - C1	<div style="width: 95%;"></div>
French - B2	<div style="width: 85%;"></div>
German - A2	<div style="width: 75%;"></div>

WORK HISTORY

- 📅 11/2020 - 07/2024 **Team Leader Software DevOps and Quality**
GEORG FISCHER LDT
CH - Losone, Bienne
Key Skills :
DevOps methodology introduction, Process improvement, CI/CD automation, centralized information management, and quality monitoring.
Led process automation by integrating CI/CD standards, enabling real-time quality monitoring.
Support IT Department and introduction Cyber Security concept across division.
- 📅 09/2019 - 11/2020 **Senior Product Manager, Co-Founder**
NEXTAPPY SAGL
CH - Lugano
Key Skills :
Product design, IoT integration, process automation, and business strategy.
Led the design, production, and marketing of software applications for smartphones.
- 📅 08/2000 - 09/2019 **Senior Design & Engineer System**
AVALOQ EVOLUTION AG / B-SOURCE SA
CH - Bioggio, Adliswil
Key Skills :
IT readiness automation, CI infrastructure management, software development, and DevOps.
SDDC architecture, DevOps automation, CI/CD infrastructure, and cloud solutions.
ITIL-based process implementation, configuration item management, compliance management.
Version management, configuration item control, CMDB admin and ITIL-based process design.
- 📅 09/1995 - 06/1998 **System Administrator Specialist**
MONTI & HEIM SA
CH - Riazzino
Key Skills :
Network administration, web server management, IT support, and Linux environments.
Administered web servers with expertise in configuring and maintaining Apache server
- 🎓 **EDUCATION**
 - 📅 2022 **Team Leader**
Training - obtained at SUPSI (Lugano - CH)
 - 📅 2018 **Psychosynthesis Life Coach**
Business Life Coach - obtained at Synthesis Coaching Associates (Easton, MD - USA)
 - 📅 2000 **Microsoft Certified System Engineer**
System Engineer - Trainer - obtained at Microsoft Corporation (Redmont - USA)
 - 📅 2000 **Bachelor of Computer Science**
Computer Network - obtained at Technology Information Group (San Diego - USA)
 - 📅 1992 **Electronics Technical Degrees**
Telecommunication - obtained at School of Mgmt and Eng. (Yverdon-les-Bains - CH)

📅 11/2020 - 07/2024

Team Leader Software DevOps and Quality Assurance
GEORG FISCHER LDT
CH - Losone, Bienne

Key Skills:

DevOps methodology introduction, Process improvement, CI/CD automation, centralized information management, and quality monitoring.
Support IT Department and introduction Cyber Security concept across division.

Responsibilities:

- Defined and documented the software development process with R&D, driving continuous quality and efficiency improvements through regular reviews.
- Supported development teams in applying quality processes, ensuring compliance with standards and best practices.
- Developed an internal portal to centralize quality-related information, enhancing communication and decision-making across R&D.
- Led process automation by integrating CI/CD standards, enabling real-time monitoring of software quality.
- Supervised software delivery, ensuring smooth handoffs between Development, PQA, and Production teams.
- Contributed to the implementation of development and testing tools, optimizing project workflows.
- Published Software Cockpits dashboards with real-time data for stakeholders to track progress and make informed decisions.

Tools Used:

- **CI/CD Tools:** Git, GitHub, Azure DevOps, Azure Services, ServiceNow
- **Testing Tools:** Selenium, JUnit, SonarQube, Appium, Grafana, Tricentis Tosca
- **Development Languages:** C#, Powershell, Yaml
- **Process Mapping:** UML, BPMN
- **Methodologies:** ITIL, Scrum, Agile, DevOps, BDD
- **Internal Portal:** Custom-built web portal for R&D visibility (built using C#, MsSQL, SAP Rest API)

📅 09/2019 - 11/2020

Senior Product Manager, Co-Founder
NEXTAPPY SAGL
CH - Lugano

Key Skills:

Product design, IoT integration, process automation, and business strategy.
Led the design, production, and marketing of software applications for smartphones.

Responsibilities:

- Co-founded and led design, production, and marketing of software for smartphones, tablets, smartwatches, smart TVs, and IoT devices.
- Ensured product quality control for distribution on platforms like App Store and Google Play, maintaining compliance with guidelines and performance standards.
- Managed internal app distribution across platforms, streamlining publishing and updates through various technologies.
- Led automation and process mapping efforts, optimizing workflows and product efficiency with standardized UML business process descriptions.
- Contributed to networking decisions and marketing strategy, shaping go-to-market plans by analyzing product strengths and weaknesses.
- Managed relationships with external development partners, overseeing outsourcing to ensure timely, cost-effective development.
- Organized employee training programs to improve process efficiency and product quality through collaboration and knowledge sharing.

Tools Used:

- **Development Languages:** Swift (iOS), Kotlin & Java (Android), JavaScript, HTML5, CSS3
- **Platforms:** iOS, Android, Smart TV OS
- **Process Mapping:** UML, BPMN
- **Automation Tools:** Jenkins, Gradle, GitLab, Confluence, JIRA
- **Cloud Services:** AWS, Firebase, Azure Services
- **Marketing Tools:** Google Analytics, App Store Connect, Google Play Console

📅 08/2000 - 09/2019

Senior Design & Engineer System
AVALOQ EVOLUTION AG / B-SOURCE SA
CH - Bioggio, Adliswil

Key Skills:

IT readiness automation, CI infrastructure management, software development, and DevOps. SDDC architecture, DevOps automation, CI/CD infrastructure, and cloud solutions. ITIL-based process implementation, configuration item management, compliance management. Version management, configuration item control, CMDB admin and ITIL-based process design.

Responsibilities:

- Developed IT readiness automation solutions for the Quality Assurance team, optimizing test preparation and execution.
- Managed CI infrastructure with tools like Jenkins, HP Quality Center, and Joomla CMS, enhancing system performance.
- Built new Joomla CMS modules for the internal portal, improving team collaboration and information sharing.
- Collaborated with cross-functional teams to ensure test case coverage and IT service readiness across environments.
- Participated in project cutover sessions, overseeing smooth transitions from development to production.
- Utilized DevOps tools like Jenkins, Docker, and Kubernetes to automate software development and system deployment.
- Standardized and automated deployment processes, reducing client costs and improving delivery speed through a DevOps approach.
- Defined the Software-Driven Data Center (SDDC) platform architecture, aligning with corporate strategies for scalability.
- Automated deployment and build processes for Application Servers across various platforms, streamlining operations.
- Developed CI/CD pipelines using Docker, Jenkins, OpenShift, and Kubernetes, improving deployment efficiency across multiple projects.

Tools Used:

- **CI/CD Tools:** Git, GitHub, Jenkins, GitLab CI, Artifactory, Zena
- **Automation & Configuration:** Docker, Puppet, Kubernetes, OpenShift, Tricentis Tosca
- **Development Languages:** Python, Bash, YAML, PHP, SQL, Powershell
- **Cloud Solutions:** Custom-built Cloud Portal, AWS, IBM BlueMix, Salesforce
- **Virtualization:** VMWare, RHEL, Satellite
- **Process Mapping:** UML, BPMN
- **Methodologies:** ITIL, Scrum, Agile, DevOps, BDD, SDLC
- **Internal Portal:** Custom-built web portal visibility (built using PHP, MsSQL, SAP Rest API)
- **Partner Collaboration:** Microsoft, Oracle, Avaloq, Computer Associates, IBM

📅 09/1995 - 06/1998

System Administrator Specialist
MONTI & HEIM SA
CH - Riazzino

Key Skills:

Network administration, web server management, IT support, and Linux environments..

Responsibilities:

- Managed VPNs on Linux and SAP router, configured Cisco VPN, NAT, and firewalls using ipchains/iptables, and worked with hardware from Zyxel, Watchguard, and Cisco.
- Administered Apache web servers, email systems (Qmail), Proxy (SQUID), DNS (Bind8), and secure FTP, all on Debian GNU/Linux.
- Provided technical support for LDAP-based access control, resolved incidents, and maintained workstations for 80 users on GNU/Linux systems.

Tools Used:

- **Network Administration:** FreeS/Wan, Cisco VPN, ipchains/iptables, Zyxel, Watchguard, CISCO
- **Server Management:** Apache, Qmail, Bind8, Squid, Debian GNU/Linux
- **IT Support:** LDAP, GNU/Linux workstations, secure FTP