

# DINO PELLONI

IT consultant with over 20 years of experience in highly regulated environments (banking and industry). Specialized in information security, cloud, and DevOps automation, with solid experience in product management, requirements gathering, and stakeholder coordination. Pragmatic, result-oriented, and focused on continuous improvement.



## CONTACT

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## EXPERTISE

- Product & Requirements Management
- Stakeholder Management
- Cloud Architecture (AWS, Azure)
- DevOps & CI/CD Automation
- IT Security Assessment (NCSC)
- Quality Assurance
- Process Management (BPMN / UML)
- Agile Methodologies (Scrum & Kanban)
- Release & Configuration Management
- Continuous Improvement

## SOFT SKILLS

- Problem Solving
- Leadership
- Communication
- Team Building
- Empathy
- Adaptability

## LANGUAGES

Italian - Native  
English - C1  
French - B2  
German - A2

## WORK HISTORY

📅 07/2024 - today

### IT Consultant – Security & Cloud

**TECLIA CONSULTING SAGL**  
CH - Vira Gambarogno

#### Key Skills :

IT consultant with a dual focus: information security assessment for companies and public bodies against recognized Swiss standards (NCSC, Cyber-Safe Label), and cloud & automation consulting (AWS, Azure, CI/CD). Author of prioritized risk reports for both technical and non-technical audiences. Complementary training activity.

📅 11/2020 - 07/2024

### Team Leader Software DevOps and Quality

**GEORG FISCHER AG**  
CH - Losone, Bienne

#### Key Skills :

DevOps methodology introduction, Process improvement, CI/CD automation, centralized information management, and quality monitoring. Led process automation by integrating CI/CD standards, enabling real-time quality monitoring. Support IT Department and introduction Cyber Security concept across division.

📅 09/2019 - 11/2020

### Senior Product Manager, Co-Founder

**NEXTAPPY SAGL**  
CH - Lugano

#### Key Skills :

Product design, IoT integration, process automation, and business strategy. Led the design, production, and marketing of software applications for smartphones.

📅 08/2000 - 09/2019

### Senior Design & Engineer System

**AVALOQ EVOLUTION AG / B-SOURCE SA**  
CH - Bioggio, Adliswil

#### Key Skills :

IT readiness automation, CI infrastructure management, software development, and DevOps. SDDC architecture, DevOps automation, CI/CD infrastructure, and cloud solutions. ITIL-based process implementation, configuration item management, compliance management. Version management, configuration item control, CMDB admin and ITIL-based process design.

## EDUCATION

📅 2018

### Psychosynthesis Life Coach

**Business Life Coach** - obtained at Synthesis Coaching Associates (Easton, MD - USA)

📅 2000

### Bachelor of Computer Science

**Computer Network** - obtained at Technology Information Group (San Diego - USA)

📅 1990

### Professional Diploma in Electronics

**Electronics** - obtained at AGIE SA (Losone - CH)

#### Key certifications:

Professional Scrum Master I – PSM I (2021) · Microsoft AZ-400 Azure DevOps (2022) · AWS Certified Solutions Architect (2019) · ITIL V3 Foundation & Service Transition (2009–2013) · Microsoft Certified System Engineer – MCSE (2000) · Cisco CCNA (2002)

📅 07/2024 - today

**IT Consultant – Security & Cloud**  
TECLIA CONSULTING SAGL  
CH - Vira Gambarogno

### **Key skills:**

Independent IT consultant with a dual specialization: information security assessment for companies and public bodies, based on recognized Swiss standards (NCSC, Cyber-Safe Label), and cloud & automation consulting for organizations with a structured IT department. Experience in designing scalable hybrid-cloud architectures, implementing CI/CD pipelines, automating operational workflows, and writing prioritized risk reports for technical and non-technical audiences. Complementary training activity at companies and academic institutions.

### **IT Security:**

- Conducted IT & Security check-ups at SMEs and public bodies, assessing key infrastructure areas (backup, access & identity, email security, devices, network, applications & cloud, data protection) along the five functions of the NCSC framework: identify, protect, detect, respond, recover.
- Authored prioritized "traffic-light" reports that translate technical risks into clear, actionable recommendations for management and non-IT stakeholders.
- Gathered and analyzed client requirements, defining intervention priorities based on business impact.
- Supported clients in meeting the growing demand for documented security required by nLPD, public tenders, and cyber-insurance policies.

### **Cloud & Automation:**

- Designed and implemented scalable cloud and hybrid architectures (AWS, Azure) for clients with structured IT departments.
- Implemented CI/CD pipelines and Infrastructure-as-Code (IaC) solutions to standardize deployments and improve operational consistency.
- Developed modular Python automation tools for infrastructure management, monitoring, and data processing.
- Built real-time dashboards and monitoring systems for operational visibility, analytics, and alerting.
- Provided technical consulting, architecture guidance, and solution design for enterprise and startup clients.

### **Training:**

- Designed and delivered courses on cloud, security, and DevOps at companies and academic institutions (USI, SUPSI, and other schools in Switzerland).

### **Tools & references:**

- **Standards & frameworks:** NCSC IKT-Minimalstandard, Cyber-Safe Label, nLPD
- **Cloud & Infrastructure:** AWS, Microsoft Azure, Linux, Infrastructure as Code (IaC), REST API
- **Automation & DevOps:** Docker, Kubernetes, Terraform, Ansible, CI/CD, Git/GitHub/GitLab
- **Languages & Scripting:** Python, Bash, YAML, SQL
- **Monitoring:** Grafana, Prometheus
- **Methodologies:** risk analysis and prioritization, independent assessment, Agile, DevOps

📅 11/2020 - 07/2024

### **Team Leader Software DevOps and Quality Assurance**

GEORG FISCHER AG

CH - Losone, Bienne

#### **Key Skills:**

DevOps methodology introduction, Process improvement, CI/CD automation, centralized information management, and quality monitoring.  
Support IT Department and introduction Cyber Security concept across division.

#### **Responsibilities:**

- Defined and documented the software development process with R&D, driving continuous quality and efficiency improvements through regular reviews.
- Supported development teams in applying quality processes, ensuring compliance with standards and best practices.
- Developed an internal portal to centralize quality-related information, enhancing communication and decision-making across R&D.
- Led process automation by integrating CI/CD standards, enabling real-time monitoring of software quality.
- Supervised software delivery, ensuring smooth handoffs between Development, PQA, and Production teams.
- Contributed to the implementation of development and testing tools, optimizing project workflows.
- Published Software Cockpits dashboards with real-time data for stakeholders to track progress and make informed decisions.

#### **Tools Used:**

- **CI/CD Tools:** Git, GitHub, Azure DevOps, Azure Services, ServiceNow
- **Testing Tools:** Selenium, JUnit, SonarQube, Appium, Grafana, Tricentis Tosca
- **Development Languages:** C#, Powershell, Yaml
- **Process Mapping:** UML, BPMN
- **Methodologies:** ITIL, Scrum, Agile, DevOps, BDD
- **Internal Portal:** Custom-built web portal for R&D visibility (built using C#, MsSQL, SAP Rest API)

📅 09/2019 - 11/2020

### **Senior Product Manager, Co-Founder**

NEXTAPPY SAGL

CH - Lugano

#### **Key Skills:**

Product design, IoT integration, process automation, and business strategy.  
Led the design, production, and marketing of software applications for smartphones.

#### **Responsibilities:**

- Co-founded and led design, production, and marketing of software for smartphones, tablets, smartwatches, smart TVs, and IoT devices.
- Ensured product quality control for distribution on platforms like App Store and Google Play, maintaining compliance with guidelines and performance standards.
- Managed internal app distribution across platforms, streamlining publishing and updates through various technologies.
- Led automation and process mapping efforts, optimizing workflows and product efficiency with standardized UML business process descriptions.
- Contributed to networking decisions and marketing strategy, shaping go-to-market plans by analyzing product strengths and weaknesses.
- Managed relationships with external development partners, overseeing outsourcing to ensure timely, cost-effective development.
- Organized employee training programs to improve process efficiency and product quality through collaboration and knowledge sharing.

#### **Tools Used:**

- **Development Languages:** Swift (iOS), Kotlin & Java (Android), JavaScript, HTML5, CSS3
- **Platforms:** iOS, Android, Smart TV OS
- **Process Mapping:** UML, BPMN
- **Automation Tools:** Jenkins, Gradle, GitLab, Confluence, JIRA
- **Cloud Services:** AWS, Firebase, Azure Services
- **Marketing Tools:** Google Analytics, App Store Connect, Google Play Console

📅 08/2000 - 09/2019

**Senior Design & Engineer System**  
AVALOQ EVOLUTION AG / B-SOURCE SA  
CH - Bioggio, Adliswil

### **Key Skills:**

IT readiness automation, CI infrastructure management, software development, and DevOps.  
SDDC architecture, DevOps automation, CI/CD infrastructure, and cloud solutions.  
ITIL-based process implementation, configuration item management, compliance management.  
Version management, configuration item control, CMDB admin and ITIL-based process design.

### **Responsibilities:**

- Developed IT readiness automation solutions for the Quality Assurance team, optimizing test preparation and execution.
- Managed CI infrastructure with tools like Jenkins, HP Quality Center, and Joomla CMS, enhancing system performance.
- Built new Joomla CMS modules for the internal portal, improving team collaboration and information sharing.
- Collaborated with cross-functional teams to ensure test case coverage and IT service readiness across environments.
- Participated in project cutover sessions, overseeing smooth transitions from development to production.
- Utilized DevOps tools like Jenkins, Docker, and Kubernetes to automate software development and system deployment.
- Standardized and automated deployment processes, reducing client costs and improving delivery speed through a DevOps approach.
- Defined the Software-Driven Data Center (SDDC) platform architecture, aligning with corporate strategies for scalability.
- Automated deployment and build processes for Application Servers across various platforms, streamlining operations.
- Developed CI/CD pipelines using Docker, Jenkins, OpenShift, and Kubernetes, improving deployment efficiency across multiple projects.

### **Tools Used:**

- **CI/CD Tools:** Git, GitHub, Jenkins, GitLab CI, Artifactory, Zena
- **Automation & Configuration:** Docker, Puppet, Kubernetes, OpenShift, Tricentis Tosca
- **Development Languages:** Python, Bash, YAML, PHP, SQL, Powershell
- **Cloud Solutions:** Custom-built Cloud Portal, AWS, IBM BlueMix, Salesforce
- **Virtualization:** VMWare, RHEL, Satellite
- **Process Mapping:** UML, BPMN
- **Methodologies:** ITIL, Scrum, Agile, DevOps, BDD, SDLC
- **Internal Portal:** Custom-built web portal visibility (built using PHP, MySQL, SAP Rest API)
- **Partner Collaboration:** Microsoft, Oracle, Avaloq, Computer Associates, IBM

📅 09/1995 - 06/1998

**System Administrator Specialist**  
MONTI & HEIM SA  
CH - Riazzino

### **Key Skills:**

Network administration, web server management, IT support, and Linux environments.

### **Responsibilities:**

- Managed VPNs on Linux and SAP router, configured Cisco VPN, NAT, and firewalls using ipchains/iptables, and worked with hardware from Zyxel, Watchguard, and Cisco.
- Administered Apache web servers, email systems (Qmail), Proxy (SQUID), DNS (Bind8), and secure FTP, all on Debian GNU/Linux.
- Provided technical support for LDAP-based access control, resolved incidents, and maintained workstations for 80 users on GNU/Linux systems.

### **Tools Used:**

- **Network Administration:** FreeS/Wan, Cisco VPN, ipchains/iptables, Zyxel, Watchguard, CISCO
- **Server Management:** Apache, Qmail, Bind8, Squid, Debian GNU/Linux
- **IT Support:** LDAP, GNU/Linux workstations, secure FTP